From: Lester Stormes
To: Microsoft ATR
Date: 11/16/01 12:40pm

Subject: Consumer input regarding Microsoft

As a consumer I believe through the computer operating system and add-ons Microsoft has developed, purchased or otherwise acquired it possesses to much control over data and normal information processing. It should be obvious to the most casual observer that Microsoft intends to be the one and only provider of not only your computer's operating system but the one and only provider of any software package which allows or enhances the sending and receiving of information via your computer or internet appliances such as mobile telephones, televisions, hand held devices, etc. In today's technology world it is no longer relevant to say that he who controls the gold - controls. Microsoft has all the gold it needs combined with dominate marketing and power over competition to buy or bury them which effectively means Microsoft is not only the information processing leader but controls information processing and he who controls the information - controls. Microsoft provides what appears to be a superb product but who can challenge them or make what would be improvements to their product. No one dares.